

Refund Policy

Fees and Charges

By enrolling in the course, you agree to pay the course fees (plus applicable surcharges) for the course using the payment method you have selected.

You are required to pay the full amount of the course fees even if you do not complete your course.

Student fees will include the necessary e-learning resources such as online interactive resources, online pdfs or workbooks dependent upon the course of study chosen.

Refund Policy

You will be eligible for a full refund of fees paid **ONLY** if **Interplay Therapy** cancels the nominated course before you have logged in to access the course.

If you, the student, decide to cancel within the **7-day cooling off period**, please note there is an admin fee of **\$100** (to cover processing fees/set up fees we incur).

To apply to cancel your course please email reception@playtherapyaustralia.com.

Interplay Therapy **does not offer full refunds** outside of the **7-day cooling off period** due to our significant intellectual property and goodwill. A refund may be considered under special circumstances. If you have further questions, please contact us at: reception@playtherapyaustralia.com.

You can also **opt to transfer** to a different course if you find that your chosen course is not suitable.

Withdrawal during course

If for whatever reason you wish to withdraw from the, you can do so by emailing reception@playtherapyaustralia.com.

Interplay Australia is an online education provider based in Australia, providing education to an international audience.